

An Alternate Energy Corporate Client Spotlight

An Overview:

A major implementation was needed in order to setup the client's Web Store in Oracle Release 12 (R12). This implementation incorporated Order Management, iStore, Fund Capture System, Oracle Content Management, and iReceivables.

Business Requirements and Challenges:

The client needed accessibility to manage their web store content by customized algorithms that enabled the user to publish the content including high resolution images, thumb nail and html content. There was no iPayment system with the client hence there was a high risk in some transactions. There was no real time reporting tool to display the availability of the stock.

The Client required the following functionalities additional to the system:

- A front end design that was similar to their existing site
- User control web store content management
- Discount and Shipping charges based on customer class
- Stock availability on Web store
- On-Line payment and validation
- Credit limit controls on iStore at the time of placing an order
- Search performance optimization
- Terms and condition process

Solution: Oracle EBS Implementation

In accordance with the client's requirement, our team conceptualized the discounts and shipping charges policy which was configured and customized accordingly.

- Developed a standard web store that displays real time stock availability through shopping cart to the web store user.
- The iPayment system helped to significantly reduce credit risk since the credit card transaction was immediately validated thus identifying high-risk transactions.

HIPL Value Addition for Client benefit:

- Created a similar look and feel standardization and synchronization with their Corporate Site
- Scientific workflow tools used to perform restructuring of data
- Restructuring of iStore items with scientific pattern and its integration with fund capture system
- Optimized the search performance
- Refined the terms and conditions processes

Duration of the Project
8 months
(Jan 2009 – August 2009)

Team Size:
05

