

A Pharmaceutical Corporate Client Spotlight

An Overview:

: Client is in the business of critical and regulated chemicals which required multiple statutory compliances to be fulfilled during the purchase / sale of an item.

Business Applications implemented for Client:

Available to Promise	Global Order Promise Process	Inventory Management
Warehouse Management	Bill of Material	Process Manufacturing
Regulatory Compliance Oracle Quality	Work in Process	iStore
Vertex Tax The Solution Costing Management	iPayment	Accounts Receivables
Accounts Payables	Cash Management	General Ledger and Financial
Discoverer Reports		

Duration of the Project
9 Months
(Dec-2008 to Aug-2009)

Team Size:
04

Business Requirements and Challenges:

Client was facing issues in implementing these compliances into inventory transactions and Order Management. The Implementation had different layers of challenges and complications within Oracle EBS.

Some of the challenges are mentioned below:

- No product hierarchy though there were more than 500,000 items
- No regulatory/compliance document information on Product Catalogue inquiry available
- There were separate logins for the company's Corporate Web Site and Web Store and no single interface for the same



A Pharmaceutical Corporate (Contd...) Client Spotlight

Solution: Oracle EBS Module Implementation

HIPL Role: HEURISTICS implemented the SCM, Procurement, Online Payments, Tax Solutions, Manufacturing and Statutory Compliances modules. Set up an Online Web Store to publish client's Product Catalogue for Chemicals, Laboratory & Supplies and Equipment items to enable the B2B feature for the client's customers. The following requirements were specially addressed:

- A product hierarchy was put in place for more than 500,000 items to bring all the same grade chemicals under one item tree.
- Implemented a process to enable the system to provide regulatory/compliance document information on Product Catalogue inquiry at any time (These were made available to users / customer on inquiry of Product Catalogue).
- Enabled the functionality of single interface for Corporate Web Site and Web Store by doing customizations within the Web Store process.

HIPL Value Addition for Client benefit:

- Setup Online Web Store to publish the client's Product Catalogue for Chemicals, Laboratory & Supplies Equipment items
- This process helped the client to reduce risk on the transactions made using Credit Cards

