

Power and Energy Sector Company

Client Spotlight

Duration of the Project
March 2010 – Ongoing

Team Size:
04

An Overview:

HEURISTICS started the engagement with an assessment phase for the first two weeks to gain application knowledge and Operational understanding. This phase was particularly valuable for establishing processes and setting the expectation benchmark between HEURISTICS and the client's team. On completion of Assessment phase, our team started the work on Development assignments.

Business Requirements and Challenges:

The client was facing issues in managing the Oracle Standard Development and Java technologies in their Oracle EBS and customized bolt-on applications.

Solution: Oracle EBS Application support

HIPL Role: The Project was accomplished by HEURISTICS in two phases.

1. Assessment Phase

- HEURISTICS started the project by reading the system and taking an overview of the current Oracle EBS used by the client and the custom application.
 - Reading of the SDLC and standard operational guidelines followed by the client and their documentation and coding standards.
 - Unit testing practice, use cases and test scripts, access controls and limitation of developers, and communication methodology followed by the client.
 - Standard releases and CRP scheduling and review practice followed by the client.

2. Development Phase

- Review of design document to understand the task and technology and allocation of task based on the technology and functional group (Custom Application, EBS (Finance, HR, supply Chain)).
- Check-Out Application Object (forms, Page, Report and other object) development of task as per design document and uploading of information on MOZART and check-in of changed / new Code.
- Co-ordination for deployment of object and unit testing and notify to release team for QA / UAT testing.
- Handling of issue / bug reported by QA / UAT team on code.

HIPL Value Addition for Client benefit:

- Provided support to the client in Oracle Standard Development and customized bolt-on applications.
- Helped them in workflow automation of their processes.
- Scientific workflow tools used to perform restructuring of data.

